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Unlocking the Potential of Brightspace to Help Identify and Support At-Risk Students

Ms. Janice Florent, Technology Coordinator



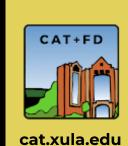


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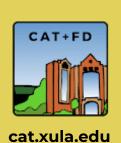


Support At-Risk Students and Quality Matters



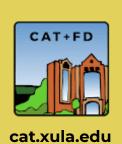
Quality Matters

 No specific standard specifically focused on identifying or supporting at-risk students.
 However, several standards indirectly promote an inclusive learning environment which can benefit at-risk students.



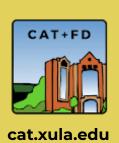
Learner Engagement

 QM standard 5 encourages creating activities and fostering interaction that can help at-risk students stay connected to the course and motivated.



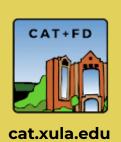
Assessment and Measurement

 QM standard 3 emphasizes using a variety of assessments that cater to different learning preferences. This can be helpful for at-risk students who may learn better through alternative methods.



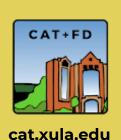
Instructional Materials

 QM encourages use of clear, concise, and accessible course materials. This can remove barriers for at-risk students who might need additional support.



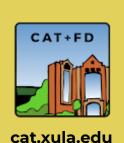
Accessibility

 QM encourages incorporating UDL principles to create courses that are accessible and effective for a wider range of learners, including those who might be considered at-risk.



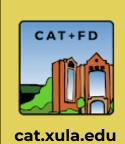
Support At-Risk Students

- Due Dates
- Work to Do Widget
- Pulse App / Notifications
- Class/User Progress
- Release Conditions
- Intelligent Agents
- Accessibility



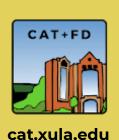
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Due Dates



Due Dates

• **Due dates** are typically used to identify the deadline for an assignment/activity

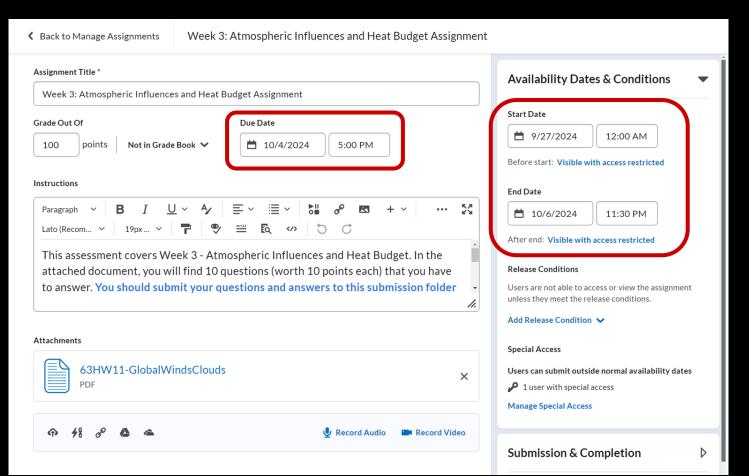


Availability Dates

- Availability dates are used to restrict students' access to assignments/activities
 - Start date opens access to the activity
 - End dates closes access to the activity



Due Dates and End Dates



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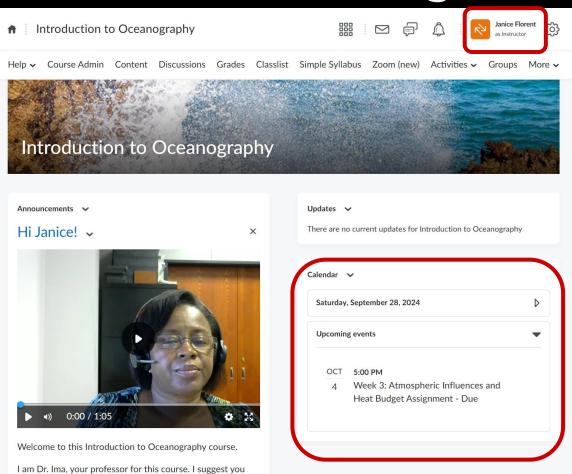
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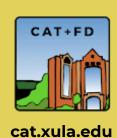
Course Home Page



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Brightspace Tip #460: Manage Dates

Janice Florent . August 15, 2024 . Leave a comment . Edit



Instructors can use the <u>Manage Dates</u> tool to view, edit in bulk, and bulk offset date availability from one central location. You can also set the calendar status of all content topics and modules, discussion topics and forums, assignment submissions folders, grades categories and items, announcement items, quizzes, checklists, and surveys in their course in the Manage Dates tool.

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earcii	Jean

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BRIGHTSPACE DOCUMENTS

- Guide to Taking Tests in Brightspace
- Record, Upload, and Share Video on YouTube

BRIGHTSPACE FAO

- Respondus LockDown Browser FAQ
- Respondus Monitor FAQ
- VoiceThread FAQ
- ePortfolios FAQ

PODCAST

Teaching, Learning, and Everything Else

Conversation #118: Beth Schwartz and Regan Gurung on the Scholarship of Teaching and Learning

May 21, 2024

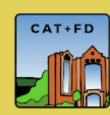
O 29 minutes

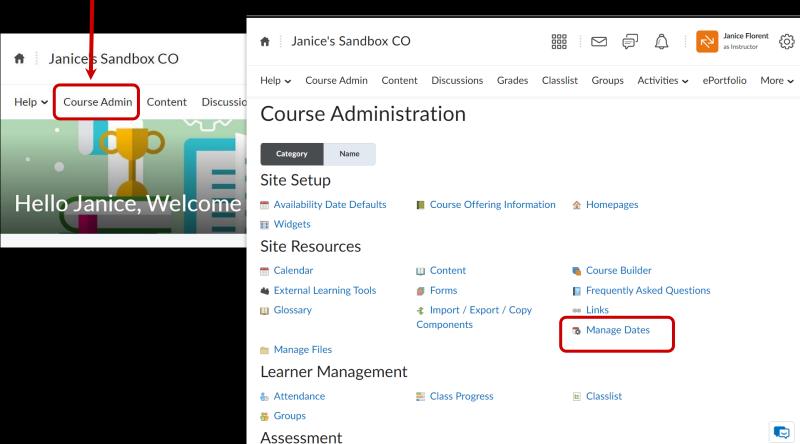
Conversation #117: Stephen Chew on Student Trust

O 25 minutes

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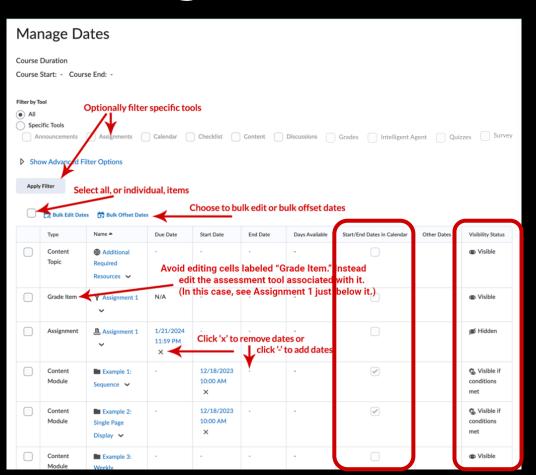
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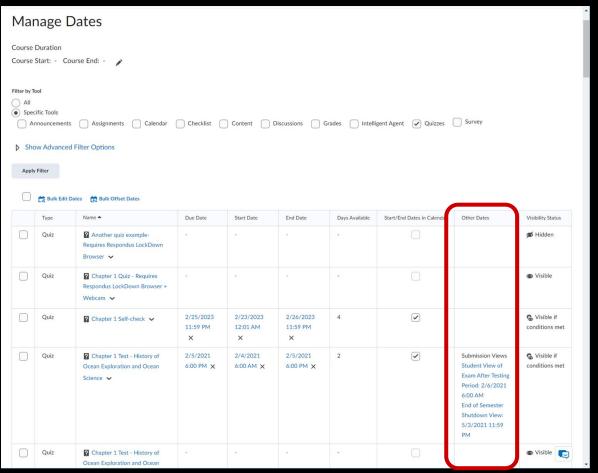


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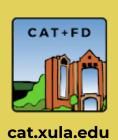
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Calendar Tool

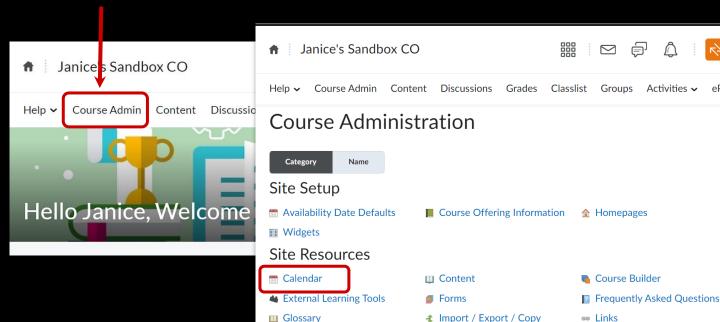
 Add events/activities that happen outside of Brightspace to course calendar



Calendar Tool

Components

Class Progress



Manage Files

AttendanceGroups

Assessment

Learner Management

Development the Advancement of Faculty Center

Janice Florent

as Instructor

ePortfolio

Manage Dates

■ Classlist

£

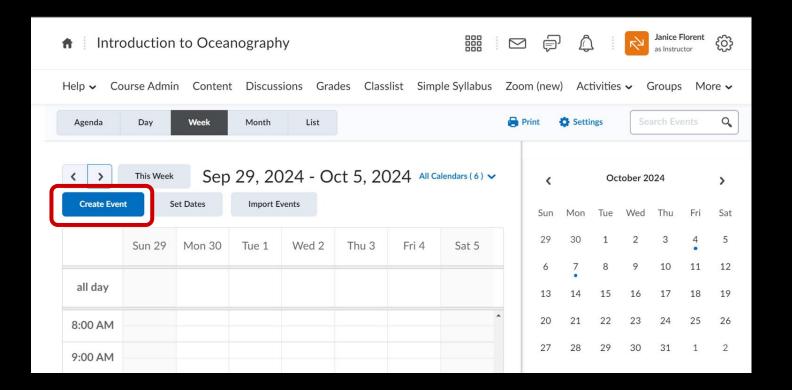
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Create Events in Calendar

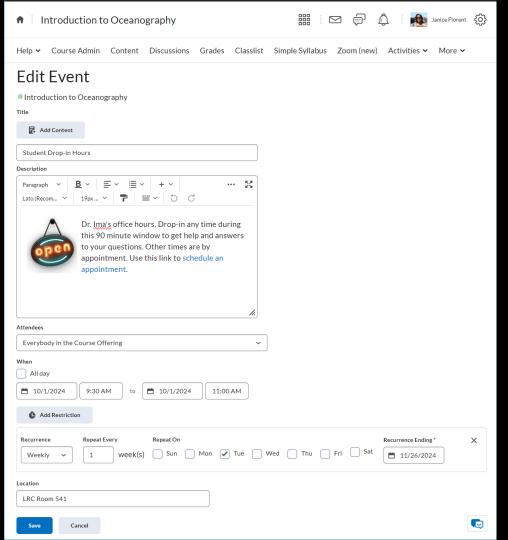


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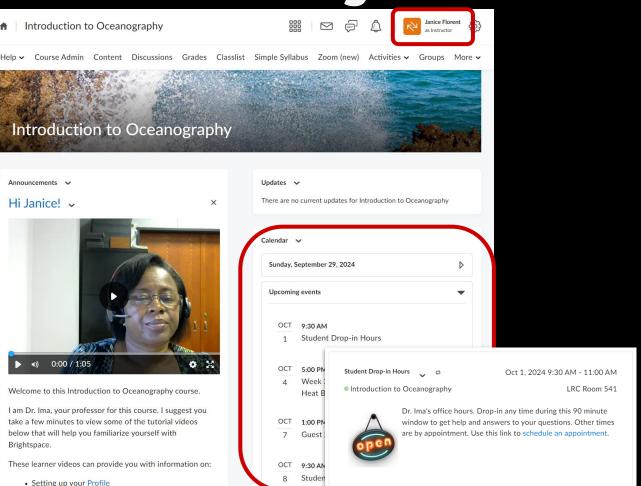
Calendar Event



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Calendar Widget



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Adding Due Dates in Brightspace Can Support At-Risk Students

Adding due dates to assignments in Brightspace can significantly benefit at-risk students by providing them with structure and clarity. Here's how:

1. Clear Expectations:

- Structure: Due dates provide a clear timeline, helping students understand the pace of the course and what is expected of them.
- Organization: This structure can assist students in organizing their time and prioritizing tasks, preventing them from feeling overwhelmed.

2. Improved Time Management:

- Procrastination Prevention: Knowing when assignments are due can help students avoid procrastination, a common challenge for at-risk students.
- Efficient Study Habits: Clear deadlines encourage students to develop effective study habits and allocate time for completing assignments.

3. Reduced Stress:

- Predictability: Consistent due dates can reduce anxiety and stress by providing a sense of
 predictability and control over their academic workload.
- Avoidance of Last-Minute Rush: By planning ahead, students can avoid the stress and potential
 errors associated with completing assignments at the last minute.

4. Increased Accountability:

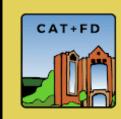
- Personal Responsibility: Due dates promote personal responsibility and accountability, encouraging students to take ownership of their learning.
- Improved Engagement: When students feel accountable for their work, they are more likely to be engaged and motivated.

5. Enhanced Communication:

- Clear Communication: Due dates serve as a clear communication tool between instructors and students, ensuring everyone is on the same page.
- Reduced Confusion: By having specific deadlines, students can avoid misunderstandings and confusion about when assignments are due.

By incorporating due dates into their Brightspace assignments, instructors can provide at-risk students with a supportive learning environment that fosters organization, reduces stress, and promotes academic success.

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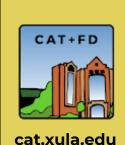


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Work to Do Widget



- Provides learners with a summary of assigned learning activities that are overdue or have an upcoming due date or end date
- Widget is on the "My Home" page and the default course homepage
- Users enrolled as students can see this widget



- Widget displays the following learning activities:
 - Assignments
 - Checklists
 - Content
 - Discussions
 - Quizzes
 - Surveys
- Widget displays a maximum of 6 items
 - View all work button
- Work to Do completion is synchronized with the activity and will be marked as complete when activity is complete

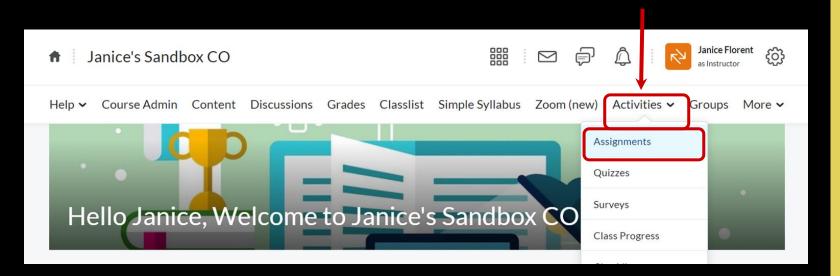


Assignments Tool

- Used for electronic assignment submissions
- Four assignment types:
 - File submission
 - Text submission
 - On Paper
 - Observed in Person

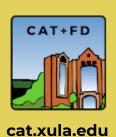


Assignments Tool

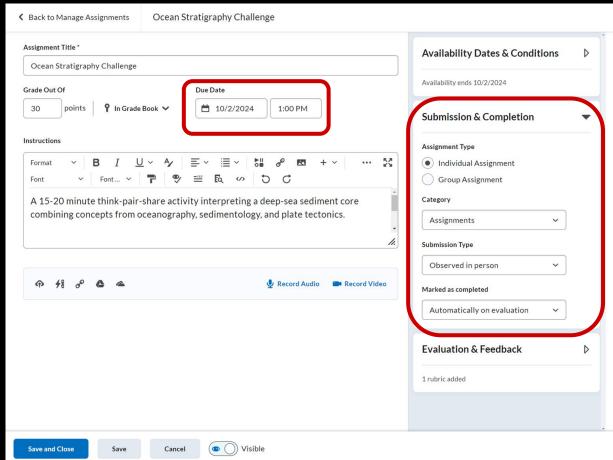


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Observed In Person Assignment



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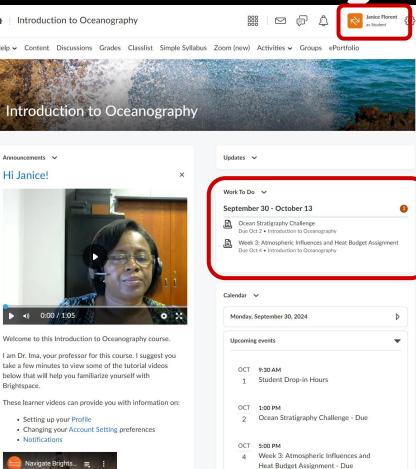
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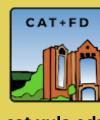
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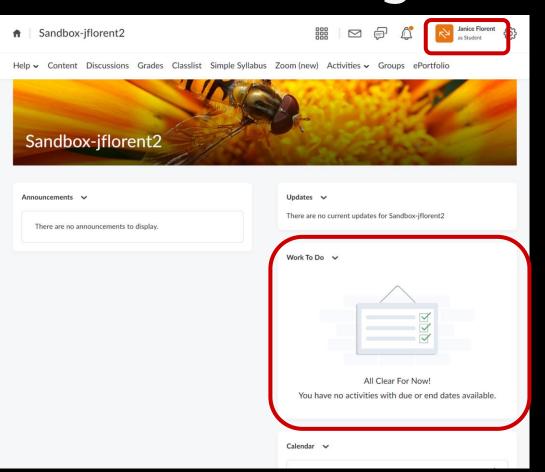
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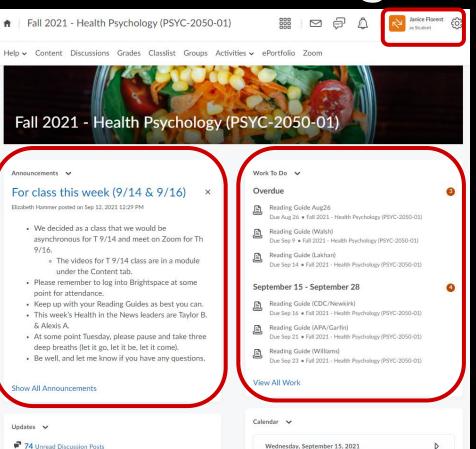


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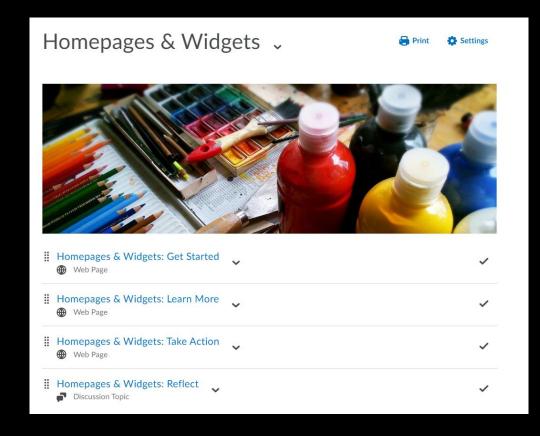
Upcoming events (4)

1 Ouizzes Not Attempted

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#LEX Advanced: Homepages & Widgets





Brightspace's Work to Do widget is a valuable tool for supporting at-risk students by providing a clear and organized overview of their academic responsibilities. Here's how it can help:

1. Clear Visibility of Assignments:

- Centralized Location: The widget presents all assignments, quizzes, and other tasks in one place, eliminating confusion about due dates or missed assignments.
- Prioritization: Students can easily see which tasks are overdue, upcoming, or have upcoming
 deadlines, helping them prioritize their work effectively.

2. Proactive Tracking of Progress:

- Early Warning Signs: The widget can identify students who are falling behind by highlighting
 overdue assignments. This allows for early intervention and support before grades suffer
 significantly.
- Promote Student Self-Awareness: By providing a clear, consolidated view of their academic responsibilities, the Work To Do widget encourages students to take ownership of their learning, develop better time management skills, and seek help proactively when they notice they're falling behind.

3. Improved Time Management:

- Efficient Planning: The widget encourages students to plan their work effectively by providing a
 clear visual representation of their workload.
- Reduced Stress: By reducing confusion about assignments and deadlines, the widget can help reduce stress and anxiety, which can be particularly beneficial for at-risk students.

4. Enhanced Student Engagement:

- Increased Accountability: The widget can help students feel more accountable for their work by
 providing a constant reminder of their responsibilities.
- Improved Motivation: Seeing progress and meeting deadlines can boost students' motivation and confidence.

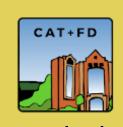
In summary, Brightspace's Work to Do widget can be a powerful tool for supporting at-risk students by providing a clear, organized, and proactive approach to managing their academic responsibilities. By improving visibility, tracking progress, and promoting time management, the widget can help students stay on track, reduce stress, and ultimately achieve academic success.

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Pulse App / Notifications



Pulse App

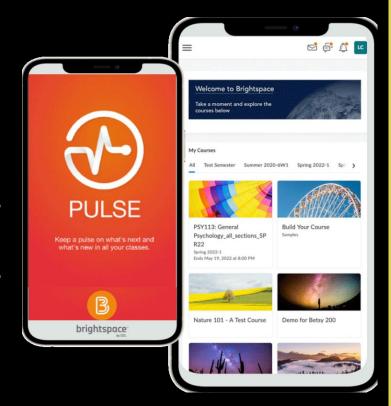
Designed for learners





Pulse App

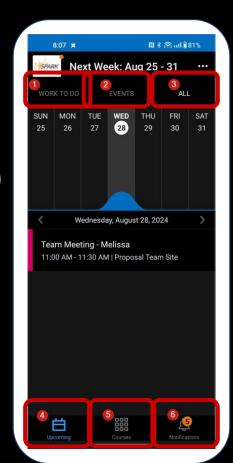
- Helps learners stay connected anytime, anywhere
- Learners can get realtime updates and alerts
- Learners can set notification preferences

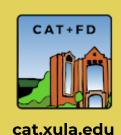




Pulse App

- 1. Work To Do tab (assigned learning activities from all courses that have a due date or end date)
- **2. Events** tab (displays course calendar events)
- **3. All** tab (combined Work To Do and Events)
- 4. Upcoming tab (upcoming work/activities)
- **5. Courses** tab
- **6. Notifications** tab (course-related news / announcements, updates, and grades)

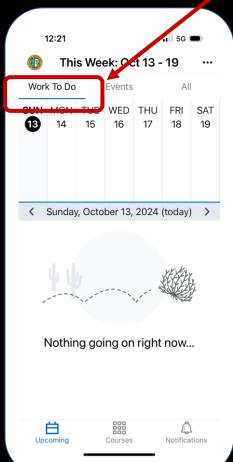




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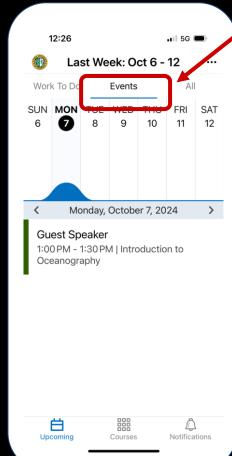
Pulse App - Work To Do

 Without due dates, learners may get the false impression that there is no work to do!



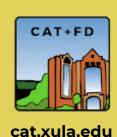


 Events tab - displays course calendar events

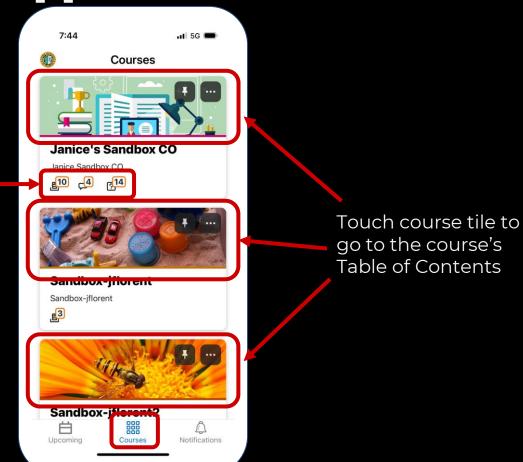


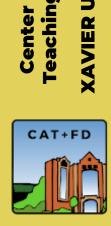


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Touching Assignments,
Discussions, or Quizzes
icon will launch
respective page in
device's default browser
without leaving app

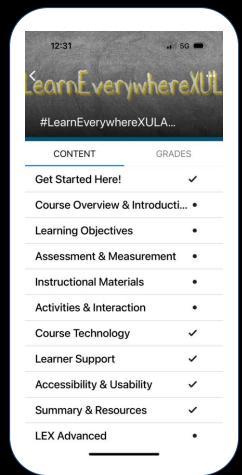




Pulse App - Courses Tab

- Touching a tile will take you to the course's Table of Contents
- Activity Feed tab will show in the course if you customized your course homepage to use it
- Announcements are shown in the Notifications tab



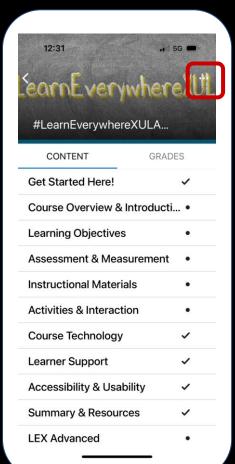


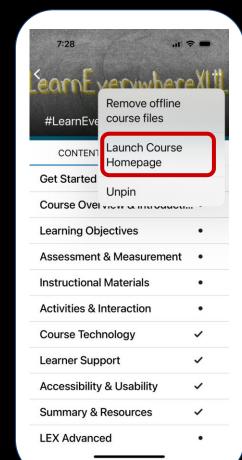


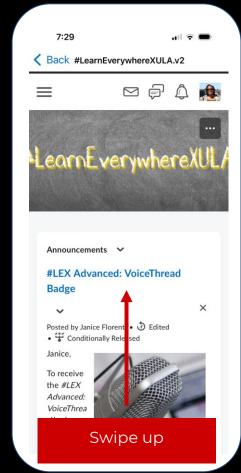
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Pulse App - Course Homepage









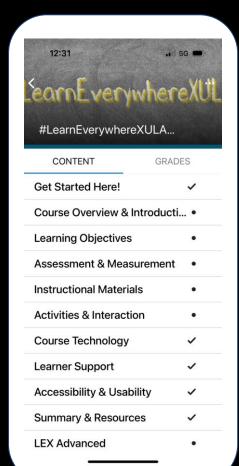
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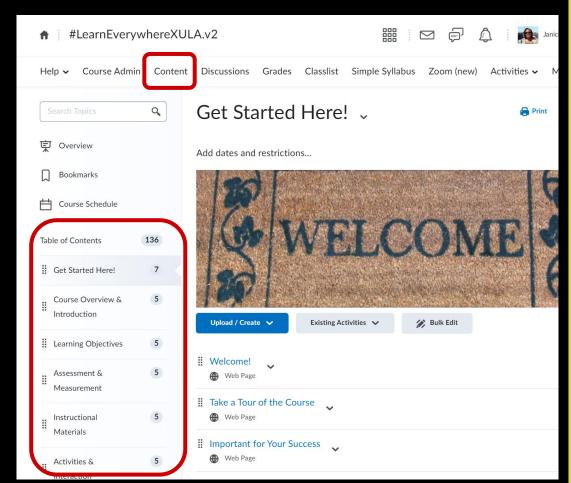
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Content





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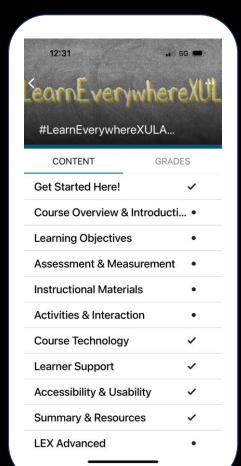
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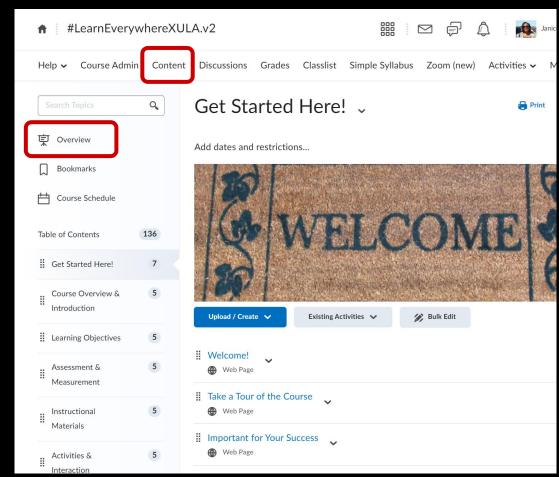
cat.xula.edu

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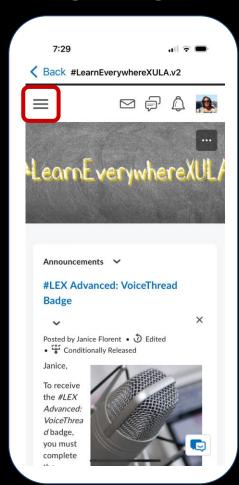
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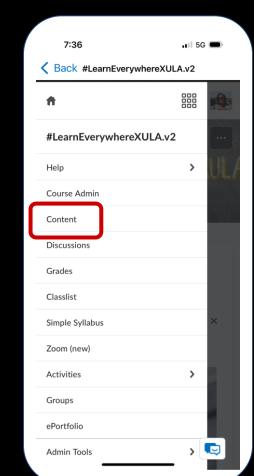
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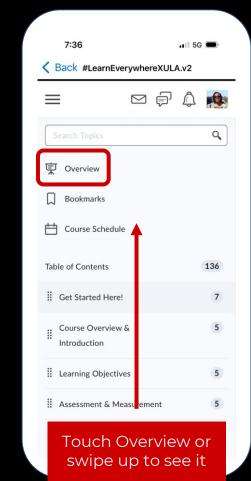




Navigating to Overview from Course HomePage









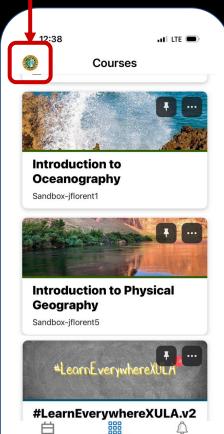
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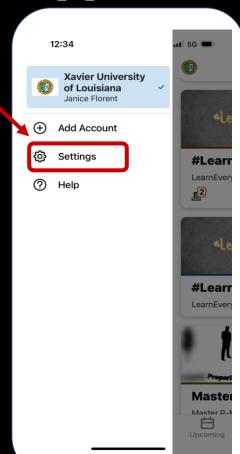
Pulse App - Settings

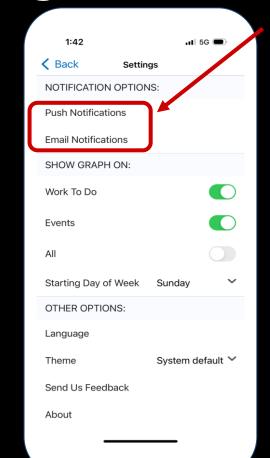


Courses

Notifications

Upcoming







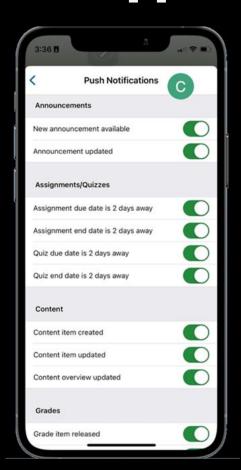
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Pulse App - Notifications



< Back	Pulse	
Summary of	Activity	
Email me a sum courses.	nmary of activity for e	each of my
How often? Never		
Instant Noti	fications	Email
Activity Feed - on a post	new comments from	n others
Activity Feed - others	new posts created b	y
Announcement	ts - announcement u	pdated
	to - nour announceme	
Announcement available	ts - new announceme	ent
available	assignment feedback	
available Assignments - released Assignments -		k

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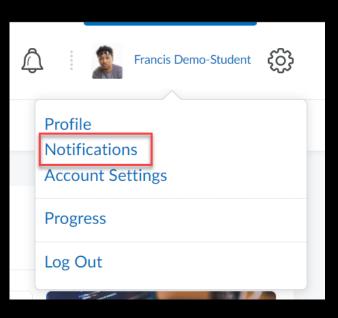
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Notifications

- Notification preferences
 - Learners control how they receive information about course activity
 - Learners can customize which actions in Brightspace will trigger a notification





Known Issue



KNOWN ISSUES AND FIXED ISSUES > KNOWN ISSUES

 Calendar events not showing in Pulse upcoming calendar

By ReleaseManagement Last Updated: May 15, 2024

Summary

In Brightspace, when an event is calendar is added through the Calendar then it should also be pulled into and displayed on the Pulse app calendar

Resolution

Additional Information

Work Around:

Steps to Reproduce:

Reproducibility (intermittently)

- 1. Go to Calendar
- 2. Create event
- 3. See that the event shows up on the Calendar on the website
- 4. Login as a student on Pulse and go the upcoming tab

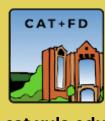
Go to ALL, the event does not show up there

Tracking Number

01696404

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Is Your Course Pulse Friendly?



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Brightspace Tip #461: Is Your Course Pulse Friendly?

Janice Florent • August 20, 2024 • Leave a comment • Edit

Brightspace Pulse is a mobile app that can help learners stay connected and on track with their Brightspace courses. It provides one easy view of course calendars, readings, assignments, evaluations, grades, and announcement items. The app can help learners make better decisions about how to handle their workload, when to submit assignments, and when to prepare for tests. Real-time alerts can let learners know when classes are canceled, class is meeting in an alternate location, or new grades are available. The schedule view and weekly visualization enables learners to quickly at a glance view what is due today, this week, and upcoming across all their courses.

While the Brightspace Pulse app is designed for the learner, instructors can benefit too.





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BRIGHTSPACE DOCUMENTS

- Guide to Taking Tests in Brightspace
- Record, Upload, and Share Video on YouTube

BRIGHTSPACE FAQ

- Respondus LockDown Browser FAQ
- Respondus Monitor FAQ
- VoiceThread FAQ
- ePortfolios FAO

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Teaching, Learning, and Everything Else

Conversation #118: Beth Schwartz and Regan Gurung on the Scholarship of Teaching and Learning May 21, 2024

Conversation #117: Stephen Chew on

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By encouraging students to use the Brightspace Pulse app and to customize their notifications, instructors can significantly support at-risk students in several ways:

1. Real-Time Communication and Updates:

- Immediate Alerts: Students receive notifications directly on their mobile device. This ensures that at-risk students receive timely updates about assignments, due dates, upcoming exams, or changes in class schedules on their mobile device.
- Reduced Communication Barriers: Receiving real-time updates, can help to break down communication barriers that may hinder at-risk students' academic success. This can be particularly beneficial for students who may face challenges with traditional forms of communication, such as email or in-person meetings.

2. Personalized Learning Experience:

- Customized Notifications: Students can customize their notifications to receive alerts for specific courses, assignments, or events that are most relevant to them. This helps at-risk students stay organized and focused on their academic goals.
- Increased Engagement: By tailoring notifications to their individual needs, students can stay engaged and
 motivated. When students feel connected to their coursework and receive timely updates, they are more likely
 to stay on track and seek help when needed.

3. Improved organization and time management:

Assignment and Deadline Tracking: The Pulse app offers a schedule view and weekly visualization of
upcoming work and deadlines. Students who consistently miss deadlines or fail to submit assignments may be
identifiable as potentially at-risk. Deadlines encourage students to develop effective study habits and allocate
time for completing assignments.

4. Easy Access to Grades and Feedback:

- Monitoring: Brightspace Pulse provides notifications when new grades are entered. Students can quickly view their grades and feedback.
- Assistance: Timely access to grades allows students to gauge their performance and seek help if needed.
 This can help at-risk students overcome obstacles and improve their academic performance.

5. Improved Accessibility:

- Mobile Access: Brightspace Pulse provides students with convenient access to course materials and resources on their mobile devices. This can be especially helpful for students who may face challenges with accessing information through traditional means. Easier mobile access may encourage more frequent checking of course materials.
- Reduced Barriers to Participation: By making course materials readily available on mobile devices, instructors can reduce barriers to participation and help at-risk students stay engaged in their studies.

By encouraging students to use Brightspace Pulse and customize their notifications, instructors can create a more supportive and inclusive learning environment for at-risk students. This can lead to improved academic outcomes and increased student success.

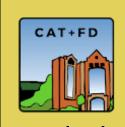
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NOTE: The information in this document was produced using draft text written by Google's Gemini AI using the prompt: "Please tell me how encouraging students to use the Brightspace Pulse App and encouraging them to customize their Notifications is a way for instructors to support at-risk students." (22 September 2024). Credit: Gray Area

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Class/User Progress

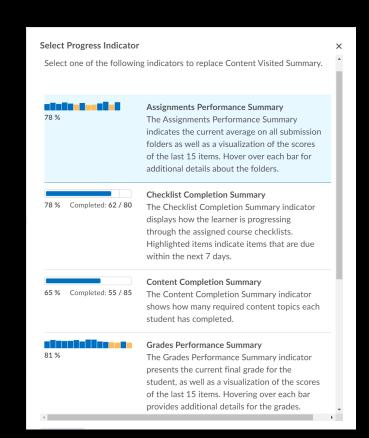


- High-level view of learner performance across the entire class
- Useful for:
 - Predictive practices
 - Preventing learner disengagement



Progress Indicators

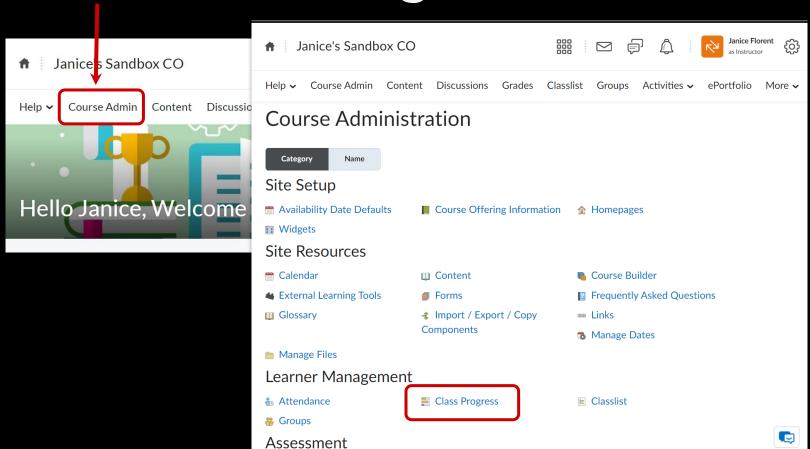
- Grades
- Content
- Discussions
- Assignments
- Quizzes
- Checklists
- Surveys
- Login History



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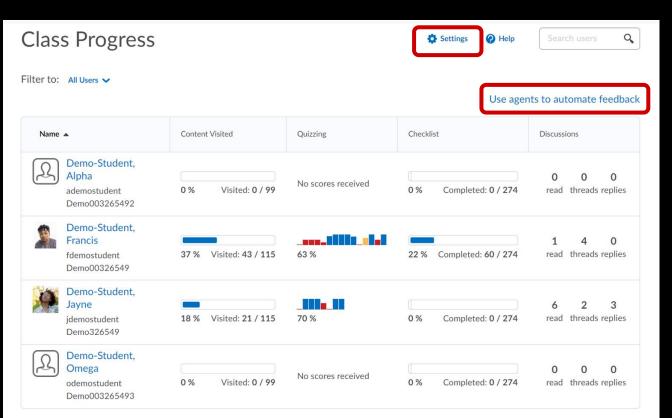
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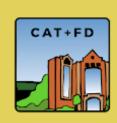


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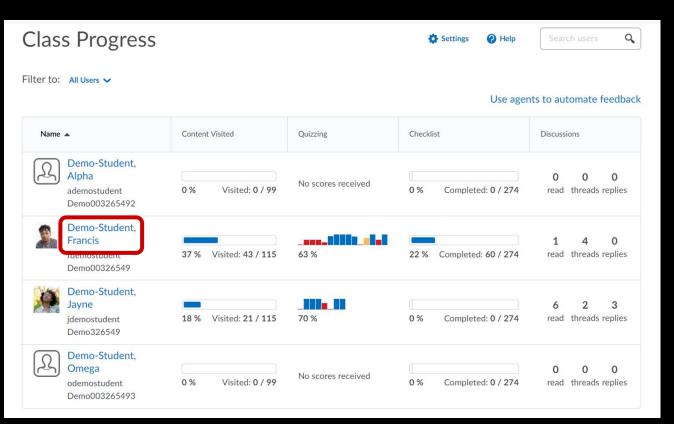
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- Monitor learners overall progress in course
- Select data points most relevant to your course
- Dive deeper into single learner's progress and success across course
- Filter by groups or sections
- Quick jump to Intelligent Agents to automate nudges



User Progress Summary



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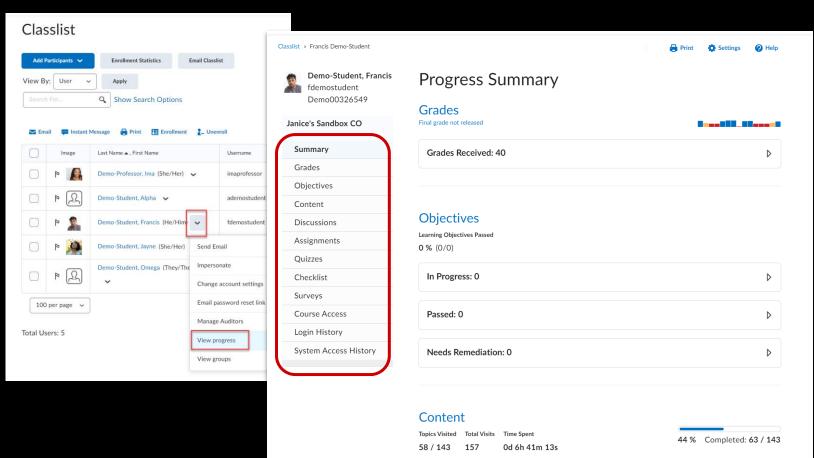
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User Progress Summary



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Use Class/User Progress to Identify and Support At-Risk Students

Brightspace's Class/User Progress tool provides valuable insights into student performance. Here are specific ways instructors can leverage this data to identify and support at-risk students:

1. Monitor Overall Class Progress:

- Identify trends: Look for patterns in class-wide performance. Are certain topics or assignments causing difficulties for many students?
- Compare to benchmarks: Use established benchmarks to gauge student progress and identify areas where students may be falling behind.

2. Analyze Individual Student Progress:

- Track completion rates: Monitor students' completion of assignments, quizzes, and exams. Low completion
 rates can indicate potential issues.
- Check for late submissions: Frequent late submissions might signal difficulties or disengagement.
 Review grades: Identify students with consistently low grades or a sudden decline in performance.
- Review grades. Identify students with consistently low grades of a student decline in performa-

3. Utilize Visualizations:

- . Othize visualizations.
- Examine graphs and charts: Use Brightspace's visualizations to quickly identify students who are struggling.
 Look for outliers: Students who deviate significantly from the class average may need additional support.

4. Set Up Alerts and Notifications:

- Create custom alerts: Configure Brightspace to send you notifications when students fall below specific thresholds or miss deadlines.
- Proactively reach out: Use these alerts to initiate timely interventions.

5. Leverage Intelligent Agents:

- Automate check-ins: Use intelligent agents to schedule automated check-ins with students who are at risk.
- Provide personalized recommendations: Based on student data, intelligent agents can suggest tailored resources or support.

6. Conduct Targeted Interventions:

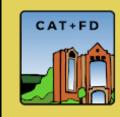
- Offer additional support: Provide extra help, tutoring sessions, or supplementary materials to students who
- Facilitate peer-to-peer learning: Encourage students to work together and help each other.
- Provide timely feedback: Offer specific and constructive feedback on assignments to help students improve.

7. Communicate Regularly with Students:

- Schedule one-on-one meetings: Meet with at-risk students to discuss their challenges and develop
 personalized support plans.
- Provide encouragement and motivation: Offer positive reinforcement and support to help students stay
 motivated.

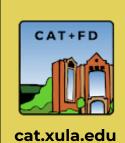
By effectively utilizing Brightspace's Class/User Progress tool, instructors can proactively identify at-risk students and provide the necessary support to help them succeed.

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Release Conditions



Release Conditions

- Allows instructors to create a custom learning paths
- Learners cannot see items with Release Conditions attached until they meet the associated condition(s)



Tools that can have Release Conditions

- Awards
- Checklists
- Content Modules and Topics
- Discussion Forums and Topics
- Assignments
- Grades Items and Categories
- Announcements
- Quizzes
- Surveys
- Intelligent Agents
- Custom Widgets



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Print



Settings

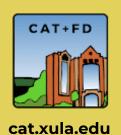


Starts Sep 3, 2024 6:00 AM

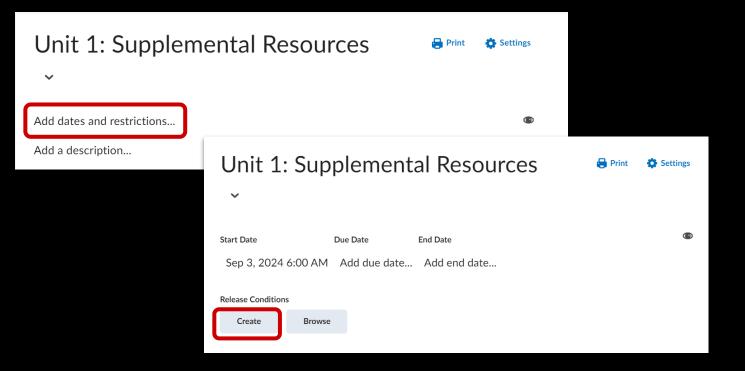


All conditions must be met

Receives less than or equal to 79 % on the quiz: Unit 1 Quiz

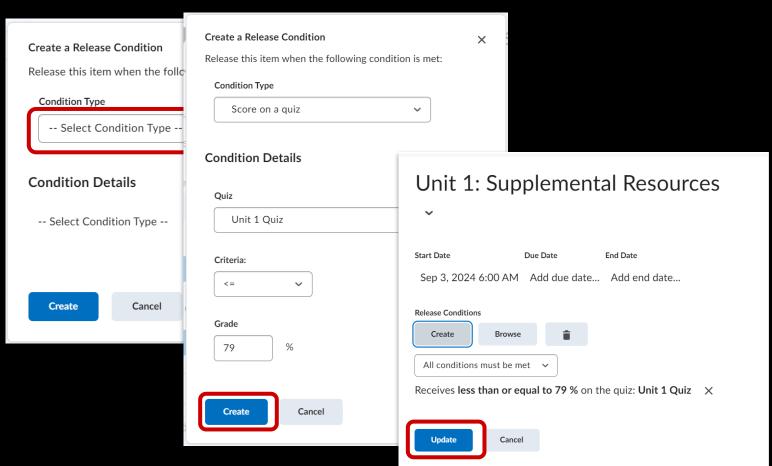


Attach Release Conditions to Content





Attach Release Conditions to Content



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Release Conditions

 You can attach several Release Conditions to an item and learner must meet all conditions

Unit 1: Supplemental Resources





Starts Sep 3, 2024 6:00 AM



All conditions must be met

Receives less than or equal to 79 % on the quiz: Unit 1 Quiz

Submits to folder: Assignment 1



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Release Conditions

 You can attach multiple Release
 Conditions to an item and learners only have to meet one condition

Unit 4: Supplemental Resources









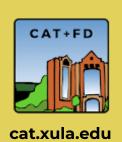
Receives less than or equal to 79 % on the quiz: Unit 4 Quiz

Receives less than or equal to 79 % on grade item: Unit 4 Discussion Prompt



Release Conditions

- One of the conditions must be met OR all of the conditions must be met
 - You CAN NOT apply a Release Condition for a situation where some of the conditions are met



Release Condition Types

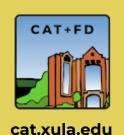
(tools that can serve as Release Conditions)

- Awards
- Checklist
- Classlist
- Content
- Discussions
- Assignments
- Grades
- Quizzes
- Surveys
- Competencies*

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Condition Type: Grades

- Grade value on a grade item
- No grade received
- Released final grade score
- Score on associated rubric



Condition Type: Content

- Visited content topic*
- Visited all content topics*
- Not visited content topic*
- Completed content topic[#]
- Not completed content topic#

NOTE: * Visited is determined by the completion tracking method the instructor selects for the topic. Completion tracking is set by the instructor and can be automatic or manual.

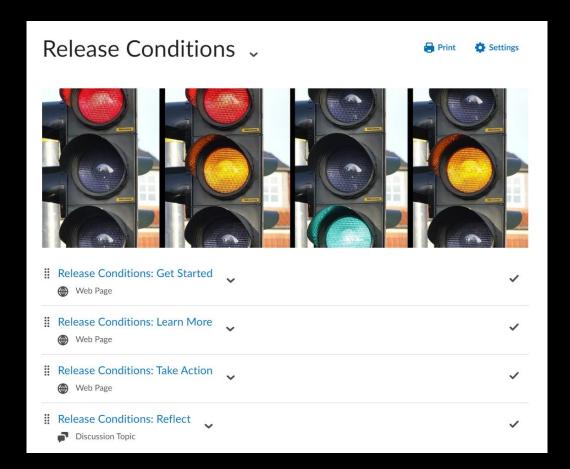
*The method of completing the topic depends on the type, such as viewing a file or submitting an assignment.

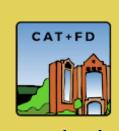


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#LEX Advanced: Release Conditions





Use Release Conditions to Identify and Support At-Risk Students

Brightspace's Release Conditions can be a powerful tool for identifying and supporting at-risk students. By setting specific criteria for accessing content or completing assignments, instructors can tailor the learning experience to the individual needs of each student. Here are some specific ways to utilize Release Conditions:

1. Early Intervention

- Conditional Release of Supplemental Materials: If a student's performance falls below a certain
 threshold on a quiz or assignment, release additional resources or practice problems to help them
 catch up
- Personalized Tutoring or Mentoring: If a student consistently struggles with a particular topic, release access to a personalized tutor or mentor who can provide extra support.

2. Motivational Tools

- Unlocking Rewards: Set a condition that requires students to complete specific tasks or achieve a
 certain grade before unlocking access to rewards, such as bonus points or extra credit assignments.
- Progress Tracking: Use Release Conditions to create a series of checkpoints throughout the
 course. When a student reaches a checkpoint, release access to the next module or assignment,
 providing a sense of accomplishment and motivation.

3. Adaptive Learning

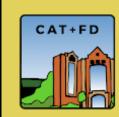
- Differentiated Content: Create multiple versions of the same assignment or content, each tailored
 to different learning styles or levels of difficulty. Release the appropriate version based on the
 student's performance on previous assessments.
- Skill-Based Progression: Design a learning path that allows students to progress at their own
 pace. Release the next module or assignment only when the student has demonstrated mastery of
 the previous one.

4. Monitoring and Intervention

- Automated Alerts: Set up Release Conditions to trigger alerts when a student falls behind or is struggling with a particular topic. This can help instructors intervene early and provide the necessary support.
- Data Analysis: Use Brightspace's analytics tools to track student progress and identify patterns of at-risk behavior. Release Conditions can be used to customize interventions based on this data.

By strategically using Release Conditions, instructors can create a more personalized and effective learning experience for all students, helping to identify and support those who may be at risk of falling behind.

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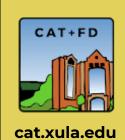


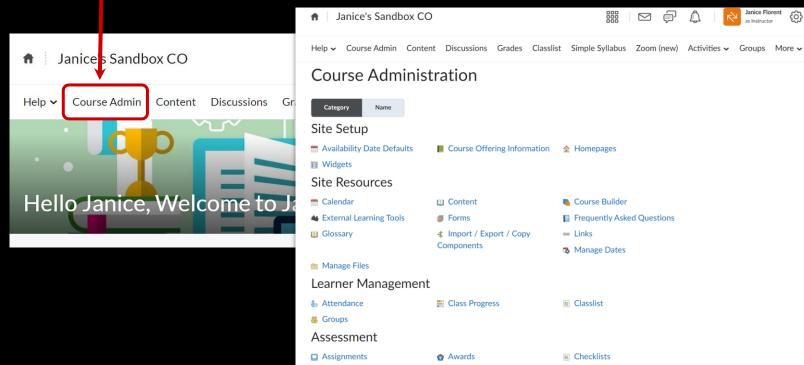
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Intelligent Agents



- Monitors course to find activity that matches criteria that you set
 - Criteria: Login Activity, Course Activity, and Release Conditions
- Send email or generate report





Rubrics

Discussions

Quick Eval

Self Assessments

Intelligent Agents

Competencies

Communication

Announcements

Quizzes

Surveys

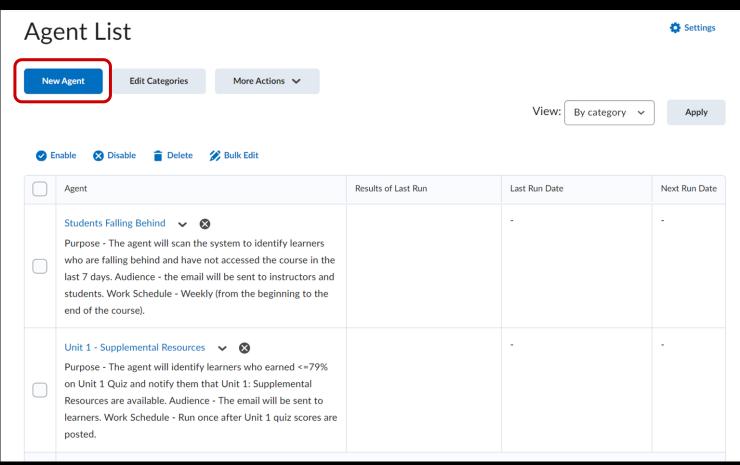
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dit Agent	View History
Agent Name: *	
Students Falling Behind	
Description:	
Purpose - The agent will scan the system to identify learners who are falling behind and have not accessed the course in the last 7 days. Audience - the email will be sent to instructors and students. Work Schedule - Weekly (from the beginning to the end of the course).	
Category: Current IAs Add Category	
Status: Agent is enabled	
cheduling	D
riteria	D
ctions	

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Agent List > Edit Agent Edit Agent View History Scheduling Agent Name: * Students Falling Behind Frequency Description: Weekly ~ Purpose - The agent will scan the system to falling behind and have not accessed the co Repeats Every: Audience - the email will be sent to instru Work Schedule - Weekly (from the beginni week(s) Repeats On: Category: Wednesday ✓ Monday Tuesday Thursday Current IAs **Add Category** Saturday Sunday Friday Status: Scheduled Time * Agent is enabled 7:00 AM **Schedule Dates:** Scheduling ✓ Has Start Date **#** 8/19/2024 Criteria ✓ Has End Date **11/25/2024 Actions** Save and Close Save Cancel

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Agent List > Edit Agent Edit Agent View History Criteria Scheduling Agent Name: * Role in Classlist * Students Falling Bel All users visible in the Classlist Frequency Description: Users with specific roles: Weekly Purpose - The agent Instructor falling behind and ha Repeats Every: Audience - the emai XU Org Leader Work Schedule - We week(s) Course Builder Category: Repeats On: Tuesday Wed Monday ✓ Student Current IAs Friday Saturday Sund Status: Take Action on Activity Agent is enabled Login Activity Scheduled Time * User has not logged in during the last day(s) 7:00 AM User has logged in during the last 0 day(s) Scheduling Schedule Dates: ✓ Has Start Date ✓ Course Activity **#** 8/19/2024 User has not accessed the course in the last Criteria day(s) ✓ Has End Date User has accessed the course during the last 0 day(s) Actions **†** 11/25/2024 Release Conditions Create **Browse** Save and Close

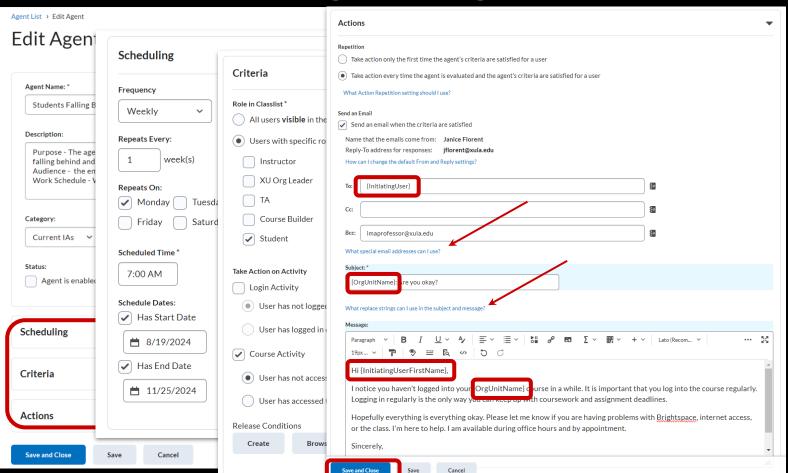
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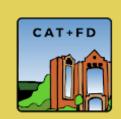
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Common Replace Strings used in IAs

Replace String	Description	Replacement that will be used
{InitiatingUser}	The user whose actions satisfy the agent's criteria.	Email Address (e.g., jdoe@xula.edu)
{OrgUnitName}	The name of the Org Unit.	Course name (e.g., Fall 2024 - Intro Oceanography)
{InitiatingUserFirstName}	The first name of the initiating user.	First name (e.g., Jayne)
{InitiatingUserLastName}	The last name of the initiating user.	Last name (e.g., Doe)
{InitiatingUserOrgDefinedId}	The Org Defined ID of the initiating user.	User's org id (e.g., 900012345)
{LastCourseAccessDate}	The date the initiating user last accessed the course.	Date/time course last accessed (e.g., Monday, August 26, 2024 2:30 PM CST)



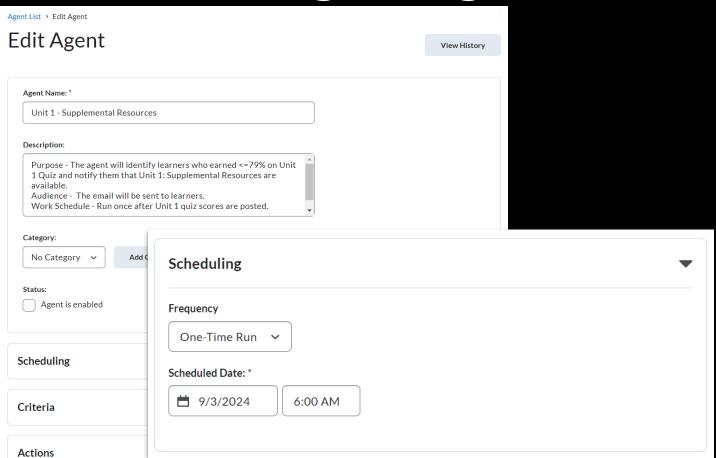
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ent List > Edit Agent		
Edit Agent	View History	
Agent Name: *		
Unit 1 - Supplemental Resources		
Description:		
Purpose - The agent will identify learners who earned <=79% on Unit 1 Quiz and notify them that Unit 1: Supplemental Resources are available. Audience - The email will be sent to learners. Work Schedule - Run once after Unit 1 quiz scores are posted.		
Category: No Category Add Category Status: Agent is enabled		
Scheduling	Þ	
Criteria	Þ	
Actions	D	

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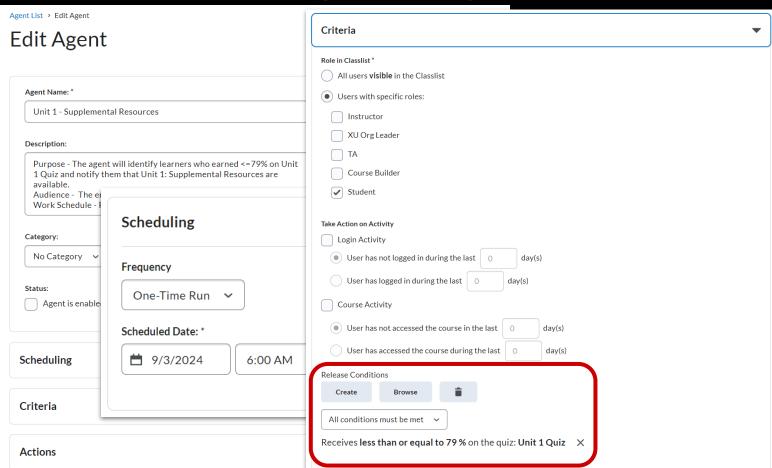
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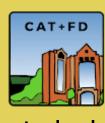
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Agent List > Edit Agent	t	Criteria	Actions
Edit Age	nt	Critcria	
Luit Age	110	Role in Classlist *	Repetition Take action only the first time the agent's criteria are satisfied for a user
		All users visible in the Classlist	Take action every time the agent is evaluated and the agent's criteria are satisfied for a user
Agent Name: *		Users with specific roles:	What Action Repetition setting should I use?
Unit 1 - Supple	emental Resources	Instructor	Send an Email Send an Email when the criteria are satisfied
		XU Org Leader	Name that the emails come from: Janice Florent
Description:		TA	Reply-To address for responses: jflorent@xula.edu How can I change the default From and Reply settings?
Purpose - 1 Quiz and available. Audience -	Schoduling	Course Builder	To: [InitiatingUser]
	Scrieduling	✓ Student	Cc:
Work Sche	Frequency	Take Action on Activity	Bcc: imaprofessor@xula.edu
Category:	requestey	Login Activity	What special email addresses can I use?
No Catego	One-Time Run	User has not logged in durin	Subject:*
		User has logged in during th	[OrgUnitName] Unit 1 Supplemental Resources
Status:	Scheduled Date: *	Course Activity	What replace strings can I use in the subject and message?
Agent is	= 9/3/2024	User has not accessed the co	Message: Paragraph ∨ B I U ∨ Ay ≡ ∨ ≡ ∨ 5
		User has accessed the cours	Hi {InitiatingUserFirstName}, Quickl
Scheduling		Release Conditions	I hope this email finds you well. I wanted to reach out regarding your recent performance on the Unit 1 Quiz in [OrgUnitName] ourse. While I know you worked hard, I understand that the material may have presented some
Criteria		Create Browse	challenges.
		All conditions must be met 🗸	To help you review and reinforce key concepts, I have made available some supplemental resources for Unit 1 that you can access via this hyperlink and the supplemental resources can also be found in the Unit 1 module in the course. These resources include practice problems, additional notes, and video tutorials.
Actions		Receives less than or equal to	Remember, learning is a journey, and it's okay to encounter some bumps along the way. These resources are here to support your continued growth and understanding. Please don't hesitate to reach out if you have any questions or need further assistance. I am available during office hours and by appointment.

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Quicklinks



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Brightspace Tip #164: Quicklinks

Janice Florent • June 4, 2020 • Leave a comment • Edit

A Quicklink is a way for instructors to insert a direct link to content that is inside or outside of their course.



Quicklinks are useful because they allow instructors to provide students with a direct link to content in the course. For example, instructors can create an announcement or email for students with links that take students directly to specific content files or assignments inside of the course. When creating content, instructors can create a quicklink to a rubric so that students can have easy access to it.

Instructors should take advantage of Quicklinks, they are useful for pointing students to specific content in the course!

Follow these steps to do it.

Watch this short video for instructions on inserting Quicklinks:

Search ... Search

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BRIGHTSPACE DOCUMENTS

- Guide to Taking Tests in Brightspace
- Record, Upload, and Share Video on YouTube

BRIGHTSPACE FAO

- Respondus LockDown Browser FAQ
- Respondus Monitor FAQ
 VoiceThread FAO
- ePortfolios FAQ

PODCAST

Teaching, Learning, and Everything Else

Conversation #118: Beth Schwartz and Regan Gurung on the Scholarship of Teaching and Learning

May 21, 2024

2 minutes

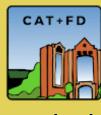
Conversation #117: Stephen Chew on Student Trust

April 30, 2024

© 25 minutes

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#LEX Advanced: Intelligent Agents





Brightspace Intelligent Agents can be a powerful tool for instructors to proactively identify and support students who might be at risk of falling behind. Here are some specific ways to utilize these agents:

1. Monitor Student Engagement and Activity:

- Track Login Frequency: Set up agents to alert you if students haven't logged in within a specific timeframe, indicating potential disengagement.
- Monitor Assignment Submissions: Create agents to notify you when students haven't submitted
 assignments by their due dates or if they've received multiple low grades.
- Observe Content Consumption: Track which students are accessing course materials and how frequently, identifying those who might be struggling to keep up.

2. Identify Students with Specific Needs:

- Flag Students with Accommodations: Use agents to identify students who have documented
 accommodations, ensuring that their needs are met and they receive appropriate support.
- Monitor Students with Learning Disabilities: Track students who have disclosed learning disabilities to provide additional resources and support.
- Identify Students Facing Personal Challenges: If you have information about students facing
 personal challenges (e.g., financial difficulties, family issues), agents can help you monitor their
 progress and provide targeted assistance.

3. Proactively Reach Out and Offer Support:

- Send Personalized Messages: Create agents to automatically send personalized messages to students who are struggling, offering encouragement, resources, or scheduling a meeting.
- Connect Students with Support Services: If students are identified as at-risk, instructors can
 create agents that will recommend specific support services to those students.
- Provide Timely Feedback: Use agents to automatically send reminders to students about
 upcoming deadlines or to provide feedback on assignments, helping them stay on track.

4. Analyze Data and Trends:

- Generate Reports: Create reports based on agent data to identify patterns and trends among at-risk students, allowing you to tailor your interventions and support strategies.
- Identify High-Risk Courses: Analyze agent data to identify courses where a high number of students are struggling, enabling you to make adjustments to the curriculum or teaching methods.

By effectively utilizing Brightspace Intelligent Agents, instructors can proactively identify at-risk students, provide timely support, and improve overall student success.

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Support At-Risk Students in Large Classes



Leverage Technology

- Technology can help provide more personalized support at scale:
 - Use Brightspace to track individual student progress and engagement
 - Implement adaptive learning to customize content based on student performance
 - Utilize discussion boards for more one-on-one interaction
 - Create short instructional videos to provide targeted help on common issues



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- Breaking large class into smaller groups allows for more individualized attention:
 - Use peer learning groups for collaborative work and discussion
 - Create tiered assignments that allow students to work at different levels
 - Rotate small group meetings with the instructor during class time
 - Assign group projects with individual components to balance collaboration and personalization

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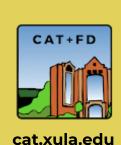
Provide Multiple Feedback Channels

- Offer various ways for students to receive individualized feedback:
 - Use rubrics and comment banks to give detailed feedback efficiently on assignments
 - Hold virtual office hours and/or Q&A sessions
 - Provide self-assessment tools for students to gauge their own progress.
 - Leverage peer review and feedback on drafts and projects



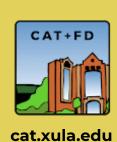
Streamline Administrative Tasks

- Freeing up time from administrative work allows more focus on individual support:
 - Use automated grading tools where appropriate
 - Create clear systems for common student questions and issues
 - Leverage teaching assistants for grading and student support
 - Develop reusable content and resources to reduce prep time



Build Community

- Foster peer support networks within the large class:
 - Create study groups or learning communities
 - Use icebreakers and team-building activities to help students connect
 - Encourage students to answer each other's questions on discussion boards
 - Highlight diverse student experiences and perspectives in class discussions



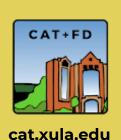
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Accessibility



Accessibility

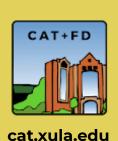
 Practice of ensuring that all students, irrespective of their abilities or backgrounds, have equal access to educational materials, resources, programs, and opportunities



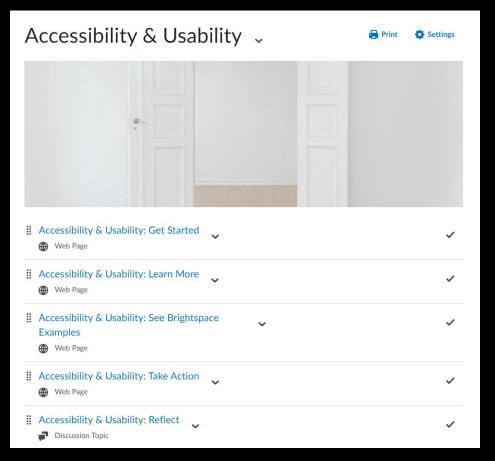
Basic Four of Accessibility

Improve the accessibility of your course content by implementing these four things:

- 1. Document Structure
- 2. Alternative Text
- 3. Media Accessibility
- 4. Choose Accessible 3rd Party Resources



Accessibility & Usability



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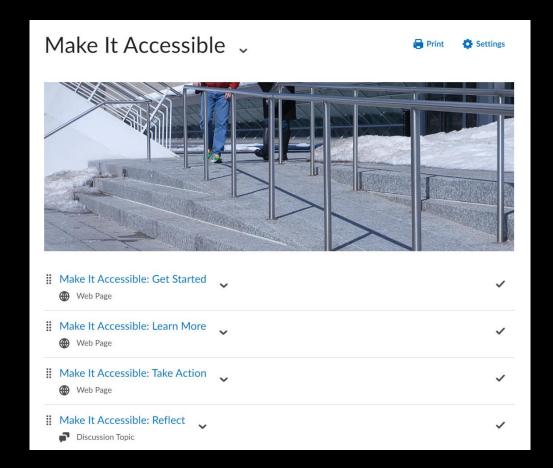
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#LEX Advanced: Make It Accessible





Accessibility Features Can Support At-Risk Students

Accessibility features can significantly enhance the learning experience for at-risk students, providing them with the tools they need to succeed. Here are some specific ways instructors can utilize these features:

1. Flexible Learning Formats

- · Audio and Video Transcriptions: Provide transcripts for all audio and video content to accommodate students with hearing impairments or learning styles that benefit from visual aids.
- Closed Captioning: Enable closed captioning for all multimedia content to benefit students who are deaf or hard of hearing, as well as those who may need visual reinforcement.
- Alternative Text for Images: Provide descriptive text for all images to ensure that students with visual impairments can access the information.

2. Universal Design for Learning (UDL)

- Multiple Means of Representation: Present information in multiple formats (e.g., text, audio, visual) to accommodate different learning styles and abilities.
- Multiple Means of Engagement: Provide a variety of activities and assessments to cater to different interests and motivation levels.
- Multiple Means of Expression: Allow students to demonstrate their understanding in various ways (e.g., written assignments, presentations, projects) to accommodate different strengths and preferences.

3. Accommodations and Modifications

- Extended Time: Provide additional time for assignments and exams to accommodate students with learning disabilities or those who require extra time to process information.
- Reduced Workload: Adjust the workload for students who are struggling or facing significant challenges.
- Alternative Assessments: Offer alternative forms of assessment (e.g., oral presentations, projects) for students who may have difficulty with traditional written exams.

4. Creating an Inclusive Classroom Environment

- . Open Communication: Foster an open and supportive classroom environment where students feel comfortable asking questions and seeking assistance.
- · Peer Support: Encourage peer tutoring or study groups to provide additional support and collaboration
- . Positive Reinforcement: Offer positive feedback and encouragement to build students' confidence and

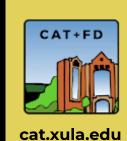
By implementing these accessibility features and strategies, instructors can create a more inclusive and equitable learning environment that supports the needs of all students, including those who are at risk.

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XAVIER UNIVERSITY OF LOUISIANA

Are Students Tech-Savvy or Tech-Struggling?



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LATEST FOOD NEWSLETTER

Are Students Tech-Savvy or Tech-Struggling? What Students Want Educators to Know

Janice Florent • February 19, 2024 • Leave a comment



A misconception about 21st-century students is that they are proficient with all technology, even in the absence of clear instructions. Many students know how to use online platforms such as TikTok, Instagram, and Facebook for fun, but have no idea how to leverage them for academic or professional use.

In an article in the Times Higher Education, Elizabeth Losh says <u>universities must stop presuming that all students are tech-savvy</u>. Many educators assume that young people are <u>digital natives</u> and they should know how to use technology. <u>Gen</u> Z may be savvy about using social media personally. However, they are not as savvy about how to use tech tools academically or professionally.

I don't appreciate when professors just assume because we are young we know how to use this stuff...we are learning with y'all. - Anonymous Xavier Student

In feedback from some Xavier students, they stated that their professors assume

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Teaching, Learning, and Everything Else

Conversation #118: Beth Schwartz and Regan Gurung on the Scholarship of Teaching and Learning 顧 May 21, 2024

> Conversation #117: Stephen Chew on Student Trust

April 20, 2024

April 30, 202425 minutes

O 29 minutes

Conversation #116: ChatGPT interviews Mark Gstohl

Ctober 17, 2023

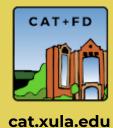
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TOPICS

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Updates >

11 Unread Discussion Posts

October 8, 2024

Assignments

by Janice Florent









Francis Demo-Student



Help ✔ Content Discussions Grades Classlist Simple Syllabus Zoom (new) Activities ✔ Groups ePortfolio



X

Welcome to #LearnEverywhereXULA!

Posted by Janice Florent • 🐧 Edited

Announcements >

Francis,

Welcome to #LearnEverywhereXULA, a self-paced, asynchronous course designed to help faculty build

standards-driven and student-centered online classes.

Participating in this course will also give you a unique insight

into being a student in a Brightspace course.

Be sure to take a look around the course. When you are ready to begin, go to the Content page and then select Get

Started Here! from the menu. This is our introductory module, which will provide you with important information about how to navigate this course, what you need to do to

complete the course, and who your facilitators will be. Once

you've reviewed all the material available in the Get Started Here! module, you will be ready to begin to #LearnEverywhereXULA!

The course is composed of eight learning modules, and each

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(for thought)

Latest FooD

Brightspace Tip #476: Pronouns
by Janice Florent
October 11, 2024
Brightspace Tip #475: Quick Eval
by Janice Florent

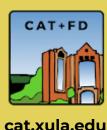
Brightspace Tip #474: 'Observed in Person'

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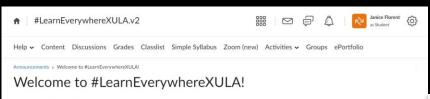
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Welcome Announcement



Posted by Janice Florent • 🐧 Edited

Janice.

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The course is composed of eight learning modules, and each of those modules is composed of five tasks: Get Started, Learn More, See Examples, Take Action, & Reflect. In order to gain access to the Reflect task, you must view all four of the other pages in the module, and for some modules, you must also complete a specific assignment. Once you complete the assigned reflection, you will receive a badge for the module. In order to complete this course, you must earn all eight of these badges:

Module Badges for this Course

Overview & Introduction

Learning Objectives

Assessment & Measurement

Course Materials

Accessibility & Usability

Accessibility & Usability









NOTE:

- · There is a slight delay between meeting the requirements for a badge and the awarding of the badge in Brightspace.
- You can view the badges you have earned at any time by clicking on Activities in the NavBar above and then click on Awards.

Sincerely,

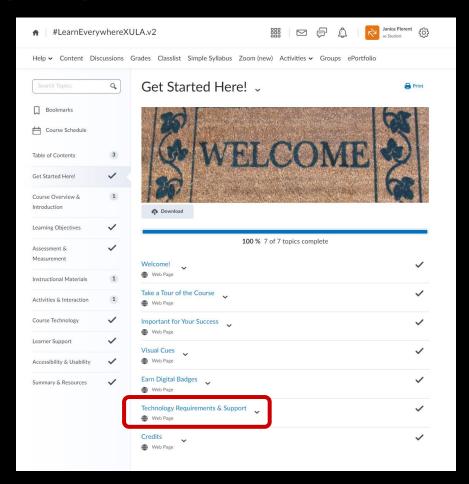
Your Facilitators

Quicklink

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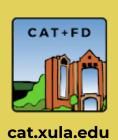
Get Started Here Module



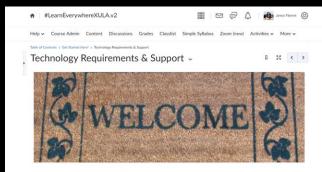
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Technology Requirements & Support



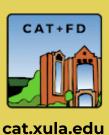
Technology Requirements & Support

>	Accessibility
>	System/Device Preferences
>	System Requirements
>	System Check
>	Navigating Brightspace
3	Profile Picture, Notifications, and Account Settings
>	Video Playback Speed
>	Release Conditions
>	Help and Tech Support



- If you are having trouble using a Brightspace tool and you are unable to find the
 answer in one of the resources above you can get help from the D2L end-user
 support. This help is available 24/7 via live chat and email. You will find options to
 request Email Support and Live Chat Support in the Brightspace Virtual Assistant.
- We strive to make sure all links in this course are working. However, sometimes links
 to resources may have changed and we are not aware of the change. Please report
 any broken links to us via email (cat@xula.edu).

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Instructions on How to Use Tool Included

Discussions List > View Topic

Q&A ~





Janice.

Use this forum topic to ask non-personal, course-related questions and/or provide answers to questions posted by others. Create a thread to ask your question and provide a descriptive subject line to help other participants identify questions that have been already asked and answered. You can subscribe to your thread to receive a notification when an answer is posted.

Additionally, you can use the @mentions feature to tag other users (within the course) in your post. You can find more information about @mentions and when to use it in Brightspace Tip #278: Discussions – @mentions.

Note: If you are not familiar with working with discussion forums, you can view this Discussions Tool tutorial video [02:00] for help or follow these instructions:

To post to a discussion topic

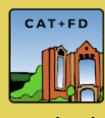
- 1. Select Start a New Thread.
- 2. Type something in the subject line, then add your response in the Post field. Alternatively, you can submit your response using Video Notes.
- 3. Select **Post** when you want to share your response.

To reply to someone's post

- 1. Select Reply to Thread.
- Type something in the subject line, then add your response in the Post field. Alternatively, you can submit your response using Video Notes.
- 3. Select Post when you want to share your reply.

Start a New Thread

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Brightspace Tip #416: Get Feedback From Your Students

Janice Florent • November 26, 2023 • Leave a comment • Edit



Instructors can create surveys in Brightspace and use the statistics tools to monitor current course trends, seek opinions, and assess user satisfaction.

Surveys are an excellent way to solicit feedback from learners regarding any aspect of a course. You can gather anonymous or non-anonymous opinions and information from users. Unlike Quizzes, survey questions do not have to have right or wrong answers and Likert-style rating questions are possible.

Some examples of the types of uses for surveys are: seeking feedback on the effectiveness of active learning exercises, the need for clarification of course material, and/or seeking suggestions for course improvement.

ICYMI, read my New Twist on End-of-Semester Evaluations blog post.

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May 21, 2024

O 29 minutes

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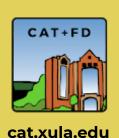
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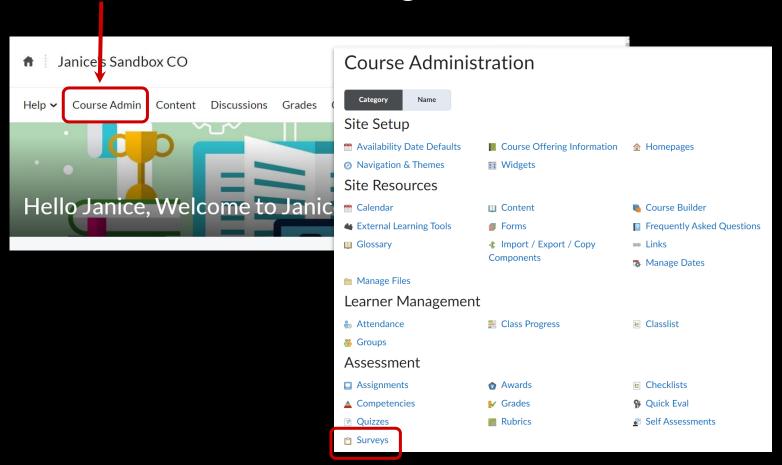


Surveys

 Gather anonymous or non-anonymous opinions and information from users



Surveys Tool



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Check-in

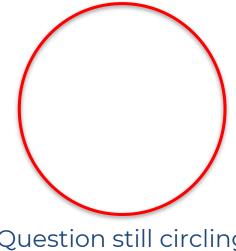
(Square, Triangle, or Circle)



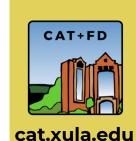
Squared with my thinking



Gained three key/important ideas



Question still circling in my mind



cat.xula.edu/food

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Brightspace Tip #438: Product Idea Exchange (PIE)

lanice Florent . March 11, 2024 . Leave a comment



Pi (π) Day is celebrated on March 14th (3.14). Did you know the <u>Brightspace</u> Community has a PIE? Yes, there is a PIE (Product Idea Exchange) in the Brightspace Community. The PIE is a system that allows Brightspace users to share their suggestions on how to make Brightspace better. I invite you to take a few minutes to explore the Brightspace Product Idea Exchange (PIE).

We've put together this collection of PIE ideas you can consider upvoting so that we can add our voice to the community to make the Brightspace experience better. To get you started, here are links to articles on baking a better PIE and what makes an idea great. You can also search the PIE for ideas to upvote or submit your own idea to the PIE. Let us know if you submit your own idea to the PIE so that we can upvote Search ... Search

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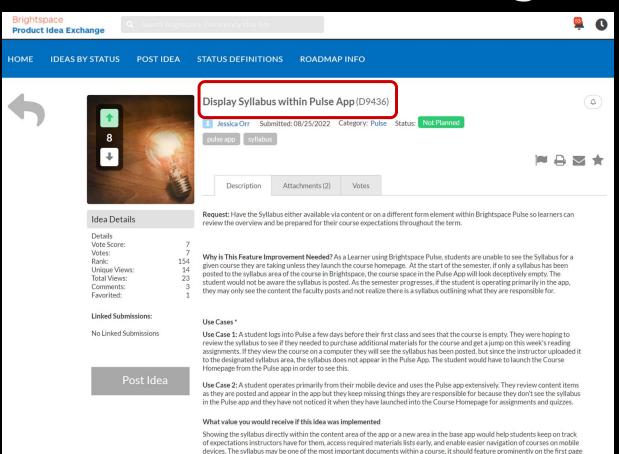
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Product Idea Exchange



students view for a course in Pulse App.

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Product Idea Exchange

Brightspace

Product Idea Exchange





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IDEAS BY STATUS

POST IDEA

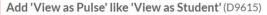
STATUS DEFINITIONS

ROADMAP INFO









Ben Goldsmith Submitted: 10/12/2022 Category: Pulse Status: Not Planned









Q

Description Attachments (0) Votes

Idea Details

Details Vote Score: 16 16 Votes: Rank: 145 28 Unique Views: Total Views: Comments: Favorited:

Linked Submissions:

No Linked Submissions

It would be helpful for instructors and admin if a 'View as on Pulse' option could be added to list of 'View as...' options so that they can see what new content will look like to students using the Pulse app.

Use Cases *

This feature would be used by instructors and administrators when building content in Brightspace to check what students will see when viewing that content on the Pulse app. There are many PIE suggestions that highlight differences in user experience on Pulse and in the browser version.

My institution still uses the standard Brightspace interface on some units, and several areas used by instructors are not visible to students on Pulse (Overview, Bookmarks and Unit Schedule). This has led to uncertainty about what students can and can't see or access when they view units on Pulse. Providing instructors and administrators with the ability to 'View as on Pulse' through the dropdown menu under a user's name in Brightspace will be of immediate benefit and provide reassurance that content will be able to be accessed by students as instructors intend.

What value you would receive if this idea was implemented

This would save time for content creators - the alternative is asking all instructors to download Pulse and check it each time they add or refresh content.

Post Idea

It would also increase trust in the Brightspace ecosystem among instructors concerned by differences between Pulse and browser experience of Brightspace.

It would reassure students that they have access to all intended content on the app as well as in the browser version.

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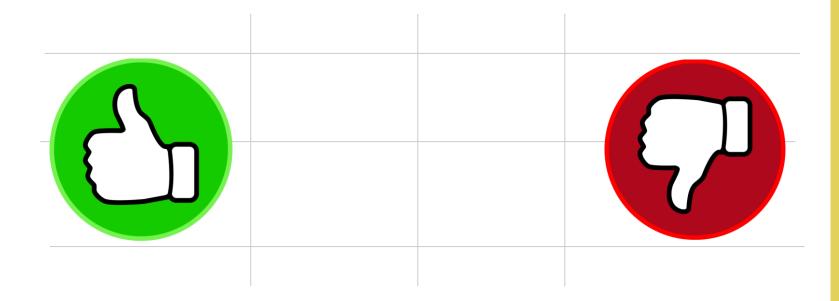
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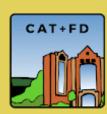
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Brightspace can be used to identify and support at-risk students.





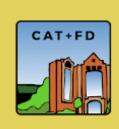


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These strategies can benefit ALL students!





https://catwiki.xula.edu/at-risk



SCAN ME







